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CBR NETWORK

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Cleo's Corner

Tribute to Sharon Heinzelmann

As many of you may know by now, Sharon left CBR around early June of this year. Words can't express what she meant to us over the 15 years that she worked for CBR. She was in close contact with all of our clients and we know from your comments, how helpful she was to you.

Sharon left to pursue a business opportunity with her husband and as with every family member, and she was and is family to us, you always wish them the very best. We were sad to see her go, but wanted for her what she wanted for herself. She will be missed - but we have every intention of staying in touch so as to not lose contact. As of this writing she is doing well and enjoying her new adventure. We now have Ken McCoy working with us with regard to some of the more technical issues.



Holiday Closings:

We will be closed:
Monday September 1 - Labor Day
Wednesday Nov 26 at 12 Noon;
Thursday Nov 27 and Friday Nov 28 for Thanksgiving Holiday
Wednesday Dec 24 through Jan 2, 2009 for Christmas & New Year's Holiday
Reopen Monday January 5, 2009.

Happy Holidays To Each of You!!

Happy
Labor
Day

PRIVplus for Windows

PRIV/W PRIV View Feature of PRIVplus

PRIVplus has a feature that is now being used in several of our facilities which allows the viewing of privileges by way of your facility INTRANET server. Currently, you have to have a security group set up with a password and an icon on the desktop of all individuals who you wish to "view" privileges. Using the new feature you could give a password and they could view the privileges from any computer that has access to the INTRANET server, and do not need to have anything regarding PRIVplus on the computers. It has a "live time" connection to your database so the information they see is the same information that you have in your PRIV and PROCs tab within PRIVplus. Basically, they are able to see only approved privileges via a web page. Please note that this feature does not use the World Wide Web - it is only installed on your INTRANET server within your facility. Also, individuals are able to search for the practitioner or search for a particular procedure and see a list of everyone who can do that procedure. They will also be able to

see a picture of the practitioner, the dept and specialty they are in, original appt date, current appt date and status. It is important to note that they will only see procedures you have indicated as APPRoved at the priv/procs tab. For an idea of what they see, you may run the PR1a report - which is what they see. We would have to work with your IS department to set this feature up for you - but there is no charge to use the feature.

Opportunity:

If you do not have your privileges delineated within PRIVplus, Sharon Heinzelmann is available to contract through CBR to enter your privileges for you. You would want them to be current and she could get them into your PRIVplus program for you. You would then have to allocate them to the practitioners. But, she could do the initial setting up for you. If interested in more info on PRIVview or having Sharon setting up your privileges, just send us an email. Sharon would have to see your delineation to give you an estimate.

Highlights:

PRIV - PRIV View

QA - v 6.0 update

RISK - v 6.0 update

QUALCAREplus for Windows

QUALCAREplus Version 6.0 Update Features

Here are a few of the new features found with the v6.0 update to QUALCAREplus (release Fall 2008):

- Reports are now in a newer version of Crystal Reports (version 11.5 R2)
- The QUALCAREplus database has been updated to Access2002
- Many of the Occurrence Summary reports now word-wrap the Occurrence Screen (Indicator Description)
- NEW security on the Category field so that now other departments in the hospital can enter, manage and report on their own occurrences:

- The OS13 Physician Profile's Good Report Card now includes the Category AND Subcategory.
- And we have created a new version of the OS13 Physician Profile and OS13a Allied Health Profile that include the Category and Subcategory descriptions:

- OS13 - Physician Profile
- OS13a - Allied Health Profile
- OS13b - Physician Profile with Category/Subcategory
- OS13c - Allied Health Profile with Category/Subcategory

QA Security Maintenance

Code: Infection Control - IC

Description: Infection Control

Occurrence Description Update Browse Backup
 Notes Update Browse Copy QA Data Out
 Actions Taken Update Browse Copy PRIV Data In
 Criteria Response Update Browse Reports
 Risk Referrals Update Browse Query
 Deficiencies Update Browse Referrals
 Admissions Update Browse Utilities
 Options Update Browse
 Add Occurrence Update Browse

Facility: [Dropdown]

Category: Infection Control & Surveillance - IC

Buttons: New, Clear, Delete, Save, Close

Physician Profile with Category/Subcategory

OS13b 01/01/2005 thru 12/31/2008 08/29/08

Staff #: 03740
Department: SURG Surgery/GSUR General Surgery

Total Number of Occurrences	44	Total # of Occurrences With Severity Index == 3	8
Total # of Surgical Procedures	223	Severe Occurrence Rate	18.18
Overall Occurrence Rate	19.73	Severe Occurrence Rate	3.59
19.73 Occurrences per 100 Surgical Procedures		3.59 Severe Occurrences per 100 Surgical Procedures	

Occurrence Screen	# Occ	Occurrence Severity						% Occ	Action Taken						# Not
		1	2	3	4	5	NS		SI=3	1	2	3	4	5	
Anesthesia															
Anesthesia															
Acute MI during or within 48 hours	1	0	1	0	0	0	0.00	0	0	0	0	0	2	2	1
Moderate Sedation Complication	1	0	1	0	0	0	0.00	0	0	0	0	0	0	0	1
Anesthesia Postoperative Complications															
Complications following Anes adm. (all types)															
Suspected MI < 48 Hours Postop	1	1	0	0	0	0	0.00	0	0	0	0	0	0	0	1
Blood Usage Review															
Generic															
FFP - criteria not met	1	0	0	1	0	0	100.00	1	0	0	0	0	0	1	1
Care Measures															
Surgical Infection Prevention															
SIPI - Overall Prophyl AB not rec'd w/in 1 hr prior to incisi	1	0	0	0	0	0	0.00	0	0	0	0	0	0	0	1
SIPI - Knee Arthroplasty Proph AB not dc'd w/in 24 hrs of surg	2	0	1	1	0	0	50.00	0	0	0	0	0	1	1	1
Generic															
Generic															
Readmission w/in 30 days	1	0	1	0	0	0	0.00	0	0	0	0	0	0	0	1
System failure not present on admission	1	0	0	0	0	1	100.00	1	0	0	0	0	2	3	1

RISKplus for Windows

RISKplus Version 6.0 Update Features

The version 6.0 update to RISKplus will be released after the QUALCAREplus v6.0 is released. A few of the updates to the existing RISKplus for Windows program include:

- A new report that will print your unlimited notes from the Notes TAB: IP08d Detail Listing of Incidents with Notes TAB Comments:

IP08 - Detail Listing Of Incidents

IP08a - Detail Listing Of Incidents with Persons Involved

IP08d - Detail Listing of Incidents with Notes TAB Comments

IP09 - Detail Listing Of Incidents w/user defined ML

Inc#	Inc Date	Status	Sub Typ	Chm Typ	Risk	Out Sev	Ins Sev	Incident Type	MR#
106	1/18/2004	Open	PA	C	4	5	2	IP	FALL-FALL-Fall from bed 0012

Notes Tab:

Description: Incident Description
Patient was reaching for call light and fell from bed...

Description: Follow with Ins Co. 1-18-2004
Contacted insurance company regarding potential claim.

- New report IP23 Summary of Incidents by "User Defined Field 3". To see what your user-defined fields are - click on File, RISK Options.
- Word-wrapping of many reports that print the incident screen description and unit (like IP08, IP08a, IP08b, IP08d, CR02)

Many of the changes to the RISKplus program have occurred in the merging of the old RISKweb tool with a new web version of RISKplus - referred to as "RISKplus/W". The new RISKplus/W version (anticipate release mid-2009) makes all reports available

through web pages. In addition, new fields and multi-select fields have been added to the web pages that are not possible in the windows version. RISKplus/W also has an incident reporting wizard so staff on the floor can more easily report an incident.

Here's the top portion of the Incident Description TAB in the RISKplus/W version. Staff will only see TABs on the left that you allow them to see. This image is what the Risk Manager sees:

RISKplus/W

Master Lists | Manage Data | Output | Help

Andrews, Adam Date Occurred: 02/14/2004 Incident #: 434

TRMT/TRMT/ER Pt. Refused Treatment

Incident Description Last Updated By SUPR 3/6/2008 9:14:25 AM

Incident #: 434 Subject #: 00012 Subj Type: Nobody (Ex. Sharp) Age: 112 Age At Incident: 108

What Occurred

Date Occurred: 02/14/2004 Time: 10:30 Primary Service Involved: ER - ER

Shift: Days - 1

Category: Treatment/Procedures - TRMT Secondary Service(s): Health Information Management

Sub Category: Treatment related - TRMT Imaging

Incident Screen: ER Pt. Refused Treatment - REFUS Lab: Multi-select

Nature of Injury: No apparent injury - NONE Laundry

Outcome Severity: Temporary Minor - 3 Materials Management

Subject Type: Nobody (Ex. Sharps) - NOSBJT Medical Staff

Not applicable

Where It Occurred

Facility: Cleo B. Robertson Medical Center - CBR

Building: Hospital - HOSP

Floor: 1st Floor - 1

Unit: Emergency Room - ER

Room: Not applicable - NA

Medication Used:

Additional Medication(s) Used: Cardizem, Coumadin, Digitalis, Digoxin, Halcion



Technical Tips

Did you Know:

If you right click on the START button, you will see the word "Explore" and that will take you to Windows Explorer.

Did you Know:

If you are in a drop down box (ie., the drop down box for Degree for example); that you can press the Insert Key on your Keyboard and automatically be taken to that Master List. You can therefore click on New and add to that Master List while doing data entry.

Did you Know:

If you are in a list (such as when running a report, and you want to select a practitioner, and you want to quickly get to a practitioner's name that starts with an "S", you can click once on any name and then click again, it will then make a black box around the name you clicked on, you can then press an "S" and be taken quickly to the name of a practitioner that starts with an "S". Saves you some scroll time and works in all list boxes



Did you Know

If you type in your data of birth in any of the date fields that have a calendar beside them - you can see what day you were born on???

Did you Know

If you click on a practitioner's name on the main search screen and then click on the Calendar button at the bottom, you will see a 5 year calendar of his/her expirations - color coded - and you do not have to go into the practitioner's record to view the expirations or use the Calendar Button. You may use it from the Practitioner's Selection List.

Did you Know

If you have PRIVplus and another "sister" hospital has PRIVplus and they enter a practitioner, they can "pass" that practitioner via an export feature within PRIVplus and you can import him/her into your program without having to retype all the data? It is a feature under Utilities. Ask for more info if you ever need it.



Announcements

Congratulations to **Mindy Rust** (John Knox Village) and her husband Paul on the birth of their 2nd child, Preston Allen, born March 6, 2008, 6lbs 7 ounces, 19.5 inches long.

We would love to hear your announcements and suggestions for our next newsletter! Please use the space below to send us your news.

Announcements:

Suggestions:

Submitted by:

Name: _____

Title: _____

Hospital Name: _____

