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CBR NETWORK

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Cleo's Corner

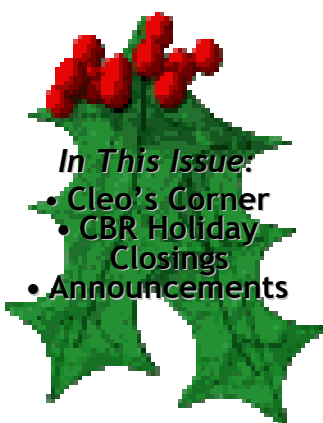
Holiday Wishes

Wow! It is the Holiday Season again. We have been busy here at CBR and we know all of you have as well. This is just a wonderful time to stop, take a breath and be thankful for all the good things and good times in life. All of us here at CBR are thankful for our working relationships with all of you, among many other things. We hope that you will take time through the chaos of the season to spend quality time with friends and family and make memories that will last forever. As we all know, work will be there when you return, but in years to come as we look back on our life, it will be the time spent with friends and family, and the memories made that we will remember fondly. It will not be the board meetings, the deadlines, the surveys, etc., etc. So from our homes and hearts to your homes and hearts - we wish you the very best this Holiday Season and a wonderful New Year in 2009.



Holiday Closing

We will be closed December 24th - Jan 2nd for Christmas. We will reopen on January 4th. During the Christmas Holiday, we will be periodically checking for emergency messages on Dec 26th, 29th, 30th and Jan 2nd.



In This Issue:

- Cleo's Corner
- CBR Holiday Closings
- Announcements

PRIVplus for Windows

Last Christmas we announced that we were about to send out another update. The same holds true for this year. There is another on the way (and may have already been shipped to some of you). Some new features are listed below:

- We have a new feature for VA clients that will allow them to IMPORT multiple people into PRIVplus from VETPRO (instead of one at a time). Vetpro still makes you export them one at a time - but we were able to speed up the process on our end.
- There is a new directory that you will be able to print that will have a photo of the practitioner on it. This photo

will come from the photo that you have inserted in the demographic tab.

- There is a new PF15 report which gives you chronological order of WK and Degrees.
- There is a new PF14 report which gives you a chronological order of History.
- There will be a place under File Options where you will be able to indicate the info that prints on the PR1a report (report used if you use our PRIV view feature).
- There will be a new area where you will be able to do Mass entry of license. For example, you could add a NPI # for a bunch of individuals without having to go to each tab.
- MORE to come!!



Highlights:

- PRIV - Update News
- QA - v6.0 Enhancements
- RISKweb - Emailing Inc Rep
 - Technical Tips

QUALCAREplus for Windows

Enhancements Found in the New Version 6.0 Update (Released Oct. 2008)

- This update brings the QUALCAREplus database up to date and ready to work with the new web tool (QUALCAREplus/W) to be released in mid 2009. The new QUALCAREplus/W web tool changes how to find the patient instead of how to find the patient admission record.
- Database (qarisk.mdb) has been upgraded to a Access2002 version.
- Crystal Reports (your report generator) has been updated from Crystal Reports v8.5 to v11.5 R2.
- New self-healing program – as you enter the program our files will be registered to that PC's environment.
- New Security on the Category will allow you to have other departments and clinical services in your facility enter their occurrences & run reports. For example, Add your Infection Control Practitioner to a new security group married to the category of Infection Control, and they can now enter the nosocomial infections into QUALCAREplus and run reports WITHOUT seeing all your occurrences.
- Word-wrapping of many columns found on the reports so the verbiage no longer cuts off.
- New Reports –new physician profile report and a new allied health profile report that includes the Category & Subcategory of the Occurrence Screen:

Staff #: 03740
 Department: SURG Surgery/GSUR General Surgery

Total Number of Occurrences	106	Total # of Occurrences With Severity Index >= 3	27
Total # of Surgical Procedures	1,810	Percent of all Occurrences	25.47
Overall Occurrence Rate	5.86	Severe Occurrence Rate	1.49
5.86 Occurrences per 100 Surgical Procedures		1.49 Severe Occurrences per 100 Surgical Procedures	

Occurrence Screen	# Occ	Occurrence Severity							% Occ	Actions Taken							# Not Cld
		1	2	3	4	5	6	NS		1	2	3	4	5	Oth	Tot	
Anesthesia																	
Anesthesia																	
> 2 laryngoscopes	1	0	0	0	0	0	0	1	0.00	0	0	0	0	0	0	1	
Acute MI during or within 48 hours	3	0	0	1	0	0	0	2	33.33	0	0	1	0	0	4	5	2
Anesthesia																	
Intraoperative Complications																	
Failed intubations	1	1	0	0	0	0	0	0	0.00	0	0	0	0	0	1	1	1
Anesthesia																	
Postoperative Complications																	
Complications following Anesthesia administration	1	0	0	1	0	0	0	0	100.00	1	0	0	0	0	0	1	1
Suspected MI < 48 Hours Postop	1	0	0	0	0	0	0	1	0.00	0	0	0	0	0	0	0	1
Blood Usage Review																	
Generic																	
FFP - criteria not met	1	0	0	1	0	0	0	0	100.00	1	0	0	0	0	0	1	1
PRBC criteria not met	3	0	2	1	0	0	0	0	33.33	1	0	0	0	0	1	2	2



RISKplus for Windows/RISKweb Tool

View Status Bar

Inside RISKplus for Windows, click on View (top menu bar), click on Status Bar (if there is not a checkmark in front of it). The Status Bar appears at the bottom of the program and will tell you the person's (LoginID), date and time that record was last updated. The yellow field tells you a little bit about the field your cursor is on.

Category (FALL, AMA, COMP)	Last Updated By SUPR 1/31/2008 10:14:30 AM
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RISKplus/W Web Tool

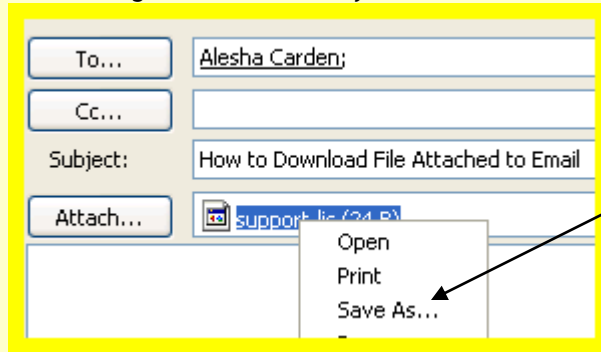
Did you know that you can email an incident in RISKweb to a Manager or Supervisor who does NOT have the security to see the incidents for that unit? In RISKweb, click on View Pending Incidents. Find the incident, click on UPDATE. Inside the incident, click on File (at the top Internet Explorer menu), click on Send, click on [Page by Email](#). Give the program a few minutes to build the incident into an email and when it does - you will be able to complete your email to that Manager. Some of the fields may appear a little strange but all the data is there.

Technical Tips



How to Download Files Attached to MS Outlook

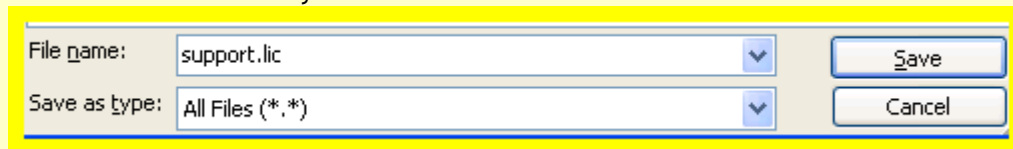
Often we will send you letters, reports, or the new license file by way of email. Many of you use Outlook, so we thought we would cover how to download a file. The steps are the same no matter what type of file you are downloading. Within the email you will RIGHT click on the attachment. See below:



You will then click on the Save as Button and will see a place where you may select the location where you want to save the file. In this case we have selected C:\CBR\PRIV. See Below:



If we sent you a file and asked you to save it in your CBR\PRIV folder and your PRIVplus program was on your C Drive, you would look for that drive and then the CBR folder and then the PRIV folder. You would leave the name of the file the same as it defaulted to. See what the bottom of your screen would look like below:



Announcements & Suggestions

Congratulations to Sherri Igancio who welcomed a new baby boy on September 21st, 2008. Jaden Coutain was 7lbs 1ounce!

Our hearts go out to Nellie Ibarra at Mission Regional. She lost her youngest daughter in a car accident in October. Also to Mary Brooks at San Jacinto who lost her husband in January of this year.

We would love to hear your announcements and suggestions for our next newsletter! Please use the space below to send us your news.

Announcements:

Suggestions:

