



December 2009
Volume 48

CBR NETWORK

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Cleo's Corner

Holiday Wishes

FYI the American Board of Family Practice has several updates. It is now the American Board of Family Medicine, Inc.

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NOTE: This Newsletter and some past newsletters are on our CBR website-
www.CBRAssociates.com

Mostly, we wish you a very wonderful Holiday Seasons, full of family and friends and great new memories.



Holiday Closing

We will be closed December 24th thru Jan 1st for Christmas. We will reopen on January 4th. During the Christmas Holiday, we will be periodically checking for emergency messages on Dec 28th through Dec 30th.



In This Issue:

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PRIVplus

There are just a few things that we wanted to remind you of as this year ends.

- Remember there is a new PRIVview feature that allows you to display your privileges via your Hospital Intranet Server. There is no cost for this feature and we will work with IS to set it up. Please let us know if you would like a handout regarding this.

- Back in October we sent out an email in which we offered to set up Go To Meetings to review your data, make any suggestions we might see to make easier use of the program (mass features, etc.) and to answer any questions you may have. Obviously, we can only do so many of these a day, but have to date done perhaps 50. We try to limit it to a session of 30 minutes at a time. We often find that there is one tiny thing that someone learns that really saves them a bundle of time.

- In that same vein, remember that we do offer hands on training here in NC. It is great for you to be able to get out of your environment (away from distractions) and get some training. This is especially helpful for individuals who took over the job and never had initial training.

- Remember that we have handouts/exercises, etc. on almost everything the program does - so email questions often. There may be a way to do things much easier - and you just don't know it. Pls. email/call anytime.



Highlights:

- PRIV - Tips to Remember
- QA - 2nd Phys on Occurrence
- RISK - People Involved
- Technical Tips

QUALCAREplus for Windows

New version 6.1 shows Categories/Subcategories showcasing OPPE/FPPE

QUALCAREplus for Windows version 6.1 has started shipping. Several of the statistical reports (OS05, OS06, OS11, OS12) including the Physician Profile (OS13) and the Allied Health Profile (OS13a) have new versions that organize the screens by Category & Subcategory - great for OPPE/FPPE reporting:



OS13b 07/01/2005 thru 12/31/2005 11/16/09
 Staff #: 03740
 Department: SUR G Surgery/GSUR General Surgery

Total Number of Occurrences	11	Total # of Occurrences With Severity Index >= 3	2
Total # of Surgical Procedures	341	Percent of all Occurrences	18.18
Overall Occurrence Rate	3.23	Severe Occurrence Rate	0.59
3.23 Occurrences per 100 Surgical Procedures		0.59 Severe Occurrences per 100 Surgical Procedures	

Occurrence Screen	# Occ	Occurrence Severity							% Occ SI>=3	Actions Taken					# Not Cld	
		1	2	3	4	5	6	NS		1	2	3	4	5		Oth
<u>Appropriateness of Patient Care</u>																
<u>CORE-Surgical Infection Prevention</u>																
SIP-2f:Colon Surgery: Guidelines for Prophyl ABs not met	2	0	2	0	0	0	0	0.00	2	2	0	0	0	2	6	0
<u>Appropriateness of Patient Care</u>																
<u>Infection Control</u>																
Surgical Wound Infection	6	0	5	0	1	0	0	16.67	6	4	1	1	0	10	22	0
<u>Appropriateness of Patient Care</u>																
<u>Surgery</u>																
Unplanned Return to the OR	1	0	1	0	0	0	0	0.00	0	1	0	0	0	0	1	1
<u>Interpersonal Relationships & Communication Skills</u>																
<u>Complaints</u>																
Validated patient complaints	1	0	0	0	1	0	0	100.00	0	0	0	1	0	0	1	1
<u>Professionalism and Citizenship</u>																
<u>Clinical Pertinency</u>																
Clinical Pertinency: Discharge Summary	1	1	0	0	0	0	0	0.00	1	0	0	0	0	1	2	0

Total For All Occurrences	11	1	8	0	2	0	0	18.18	9	7	1	2	0	13	32	2

RISKplus for Windows/RISKweb Tool

Employee Name change / Subject Name change

If an employee recently married or divorced, you can change their last name by going to Manage Data / Employee Data / Employee Details

Find the person and double click on their name / change their name / SAVE

There is a comments field where you can record what their name was before you made the change.

When you SAVE the record --- their name is changed on any incident for any record at the People Involved tab (if they were involved in the incident) or at the Witnesses tab (if they were a witness to the incident). **BUT** if this employee was ALSO the subject of an incident (for example, employee sustained a needlestick, laceration, or other injury AND you chose their name from the employee list)--- it **does NOT change their SUBJECT name**. The subject's name has to be changed manually: Click on Manage data / Risk Subject Data / And see if that employee's name is listed. If so, select it and inside their subject details - you can change the name here and it changes it ON all the incidents she/he was the subject of.

RISKweb

This also means that for those RISKweb clients, you can easily fix subject names in RISKplus and they are reflected immediately in RISKweb. Staff are able to add incidents on employees and visitors in RISKweb but because the MR# field is required (they should have entered alpha characters like the person last name, first name i.e. smithjohn & not created a fake MR#) you will want to delete these dummy MR#s by deleting the MR# in RISKplus and the change is seen in RISKweb. **Do NOT delete any actual subjects** in RISKplus though BEFORE checking to make sure they do NOT have an incident in RISKweb.



Technical Tips

Adding Future Dates to Your PRIVplus Letters

Do you ever send out letters asking the addressee to respond by a certain date? You can always edit the letter and change the date each time you need to send out a new letter but here is a way to insert a date into your PRIVplus letter that is one month from today's date.

This code uses Microsoft Word fields to display a date that is one month from today's date. The second line in the code determines how many months in the future you want the displayed date. Changing the 1 to a 2 will display a date that is two months from today. If you need a date that is one month before today just change the set delay value to -1 .

The best way to add this code to your letter is to download a copy of this PRIVplus Tips and Tricks from the CBR Associates website.
http://www.cbrassociates.com/cbr_TipandTricks.htm

You can then open the document using Microsoft Word and select the code below that is highlighted in red and copy it then paste it into your letter where you want the future date to be displayed.

One month from today

```
{QUOTE
{SET Delay 1}
{SET od{DATE \@ d}}
{SET om{DATE \@M}}
{SET oy {DATE \@yyyy}}
{SET ld{=(om=2)*(od=28+((MOD(oy,4)=0)+MOD(oy,400)=0)-
(MOD(oy,100)=0)))+(om=4)+(om=6)+(om=9)+(om=11))*(od=30)+(od=31)}}
{SET mm{=MOD(ABS(om+Delay+11),12)+1}}
{SET yy{=INT(oy+(Delay+om-1)/12)}}
{SET dd{=ld*(31-(mm=6)+(mm=9)+(mm=11)))+1-
((mm=4)+(mm=6)+(mm=9)+(mm=11)))+(1-
ld)*(od*(mm=2)*(od<29)+od*(mm<>2)+(od>28)*(mm=2)*(28+(MOD(yy,4)=0)+(M
OD(yy,400)=0)-
(MOD(yy,100)=0))}}
“{mm}-{dd}-{yy}” \@ “MMMM d, yyyy”}
```

Today's date
 July 1, 2010



Announcements

Condolences: To Robin Hallum from Pikes Peak who lost her father in August.

Announcements & Suggestions

We would love to hear your announcements and suggestions for our next newsletter! Please use the space below to send us your news.

Announcements:

Suggestions:
