

CBR NETWORK

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Cleo's Corner



Training Sessions via Go To Meeting

Although this information is a repeat from the last Newsletter, we thought it important enough to offer it again. For our PRIVplus clients we have been scheduling Go To Meeting sessions for 1/2 hour to an hour and providing some training. Many clients have expressed how much this has helped them. As the saying goes, "you never know what it is that you don't know". We have a Go To Meeting account and it is not necessary for you to have Go To Meeting. You simply join a meeting that we host. We recommend that you call us from the computer you have PRIVplus loaded on and you must have access to the Internet. Then we are able to hook up and can run some reports and show you some features that you may have forgotten since training, or just overlooked when they were added during an update. If you are interested, please either email us or give us a call. Note that there is no charge.

Training Videos

We have put together a number of training "videos". The link to these videos is listed below. This is just another way that we are trying to get some extra training to everyone. Please note that we are aware that some of you are unable to access these videos. Unfortunately, we can only advise you to contact your Information Services department as something in your setup (security probably) is prohibiting you from viewing. These videos cover a wide variety of subjects. And, we have had great feed back. Some people who have used the software for years have commented that they have discovered that there was an easier way to perform some function—which now saves them a ton of time. Some of the areas covered include: Entering a new providers; Emailing letters, Three different ways to enter references, Reports, editing/creating new letters, Committees, "marrying" a department and specialty; PRIVview, Ability to update in mass, Exporting a report, Updating in Mass, Many uses of Hospital Memberships—and others. Note we are adding new ones all the time. Also, if you have a subject area that you would like to see covered, please let us know. Also, voice (southern) narratives have been added to some and we will go back and add voice to the others.

The link is: http://www.cbrassociates.com/Training_Videos.htm

Holiday Closing

CBR will be closed Monday September 6th, Thursday November 25, & Friday November 26th. We will be closing at 12 noon on Wednesday November 24th.

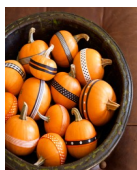
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Special points of interest:

- Holiday Closings
- Announcements
- Technical Tips

PRIVplus



• We are working on updates for the next PRIVplus release. If you have some ideas—please pass them along.

• There is a way to add new license records in mass. If you are unaware of this feature—please email us for a handout that will describe how you may do this. Or, there is a

training video on this subject as well.

• More and More clients are beginning to use our PRIVview feature. There is a video describing this process as well. Please note that there is NO charge for you to use this feature and we help your IS department set it up. But, you do have to have your privileges delineated within PRIVplus. A

number of clients have contracted with Sharon Heinzlmann to enter their privileges. She simply builds the privileges and then you have to assign them to your providers—there is a mass function to do this. Once your privileges are delineated and doled out, you may use the PRIVview feature. For more information, please email us, or view the video. This is an awesome feature and saves you much time.



QUALCAREplus



Type of Notes

A QUALCAREplus client wanted some of her notes to be confidential and not print. Since ONLY case detail (type of notes) print, we added a new 'type of note' by clicking on Master Lists, QA Basic Lists, Note Types, New, & let the system assign the code. Enter a description e.g. "Confidential" or "QI Dept Notes" and SAVE. Then edit any occurrence and change the type of note attribute from Case Details-1 to the new type of note e.g. Confidential-5. Remember, ONLY notes that have the type of note = Case Details-1 are the only ones that print on the OP2 Clinical Review Form, OP6 Patient Admission Profile, DR02, etc - any report that prints the notes.

of Cases Scored a Certain # or Greater—Occurrence Severity Index

A QUALCAREplus client emailed asking how to find out the # of cases in which the occurrence severity index was a score of 3 or higher. Use the OS03b Severe Occurrences Report. You should have already set the default for your 'severe occurrences' - that means those scored this number or greater are significant occurrences. The default is stored under File, QA Options. When you run the OS03b report click on the SELECTION button and make sure the Occ SI >= has the # you want in it. Click on SAVE, click on Run to Window and the last line of this report tells you the # of occurrences scored a certain # or higher. In my example, I asked for those scored a 5 or higher.

Severe Occurrences				
OS03b	01/01/2000 thru 12/31/2009		07/28/10	
Occurrences On Physicians				
All Occurrences With Severity Index Greater Than Or Equal To 5				
Occurrence Screen	Category	Sub-Category	# of times	% of all Occ
Surgical Wound Infection	Infection Control & Surveillance	Infection Control & Surveillance	1	0.45
Delivery with no physician present	Obstetrics	Obstetrics	1	0.45
Aspiration	Anesthesia	Airway	1	0.45
System failure not present on admission	Generic	Generic	1	0.45
Physicians Total	Total # of Occurrences With Severity Index Greater Than Or Equal To 5		4	1.79
	Total # of Occurrences for Facility		223	

Facility Wide Statistical Reports

The majority of the Occurrence Summary reports print by Department or Specialty but those that have "Facility Wide" in the title do NOT print by department or specialty. This would be one report showing ALL occurrences (for other conditions you set) regardless of what department or specialty the physician belongs to. If you have the latest v6.1 those reports would be: 1) OS05b Summary of Occurrences Facility Wide; 2) OS05e summary of Occurrences Facility Wide with Category/Subcategory and 3) OS05f Summary of Occurrences Facility Wide (Landscape) with Category/Subcategory. Version 5.0—it is the OS05b Summary of Occurrences Facility Wide report.

RISKplus/RISKweb & New RISKplus/W

RISKweb to be Replaced by "RISKplus/W" - New Web Version of RISKplus for Windows

CBR is pleased to announce the BETA release of our new & exciting web version of RISKplus— "RISKplus/W". RISKplus/W will eventually replace the current RISKweb tool which is used by staff to report the incident throughout the facility via web pages. RISKplus/W incorporates many suggestions RISKweb clients have made for the past several years including new fields and redesign of existing TABs. This new web version will be used by everyone in the facility. Your managers and supervisors can be emailed when an incident is first reported and report their follow up as well as run reports for their areas of responsibility.

RISKplus/W has elaborate security that you set establishing web page permissions and access rules. For a PowerPoint file and a document with print screens of the tabs of information—please contact Kathy Mazurek.

Here is an image (on right) of the top part of the Incident Description TAB in the new web version RISKplus/W. In this image, the Risk Manager is logged in and has full access to all tabs of information. You will be able to determine what tabs each user sees when they enter the program and what TYPES of incidents they can see (catg = medication errors, unit = Medical Unit, service = Pharmacy, Minimum Outcome Severity scores of 4 or higher, etc.). There are 9 fields that you will use individually or in combination with others to establish access rules. You will group these individual access rules together for specific positions i.e. OR/PACU/Surg Svcs Manager, Pharmacist/Med Errors, Medical/ICU Manager, etc.) and assign grouped rules to users.

The screenshot shows the RISKplus/W web interface. At the top, there are navigation tabs: Master Lists, Manage Data, Output, and Help. The user is logged in as CBR. The incident details for Stewartell, James, dated 06/23/2004, are displayed. The incident description is "FALL/FALL/Fall from bed". The incident number is 461, subject is 00019, and the subject type is Patient. The incident occurred at Cleo B. Robertson Medical Center - CBR, Hospital - HOSP. The incident description includes fields for Date Occurred (06/23/2004), Time (21:45), Shift (Afternoons - 2), Category (Fall - FALL), Sub Category (Fall - FALL), Incident Screen (Fall from bed - 1), Nature Of Injury (Fracture - FX), Outcome Severity (Temporary Insignificant - 2), Subject Type (Patient - PA), and Patient Type. The primary service involved is Nursing - NURS, and the secondary service is Medical Staff. Medication used includes Heparin - 2 and Cardizem.

Technical Tips



Windows 7

Are you running Windows 7 or is your IT department considering upgrading your desktop to Windows 7? Microsoft, in an effort to build a more secure operating system has added some new “features” to Windows 7. This has caused some problems with several PRIVplus users who have updated to Windows 7 and are running our current version of PRIVplus (v5.2.1). Our programming staff has been able to identify and address these issues within PRIVplus. The updated PRIVplus code will be included in the next general release of PRIVplus which should be available early next year. We do have a update available so if you will be upgrading your desktop operating system to Windows 7 before then please contact us so we can send you the Windows 7 update.

On a side note, we are currently only supporting the 32 Bit versions of the Windows 7 operating system. When additional development tools for the 64Bit version become available we will address the 64 bit environment.



Announcements

Announcements & Suggestions

We would love to hear your announcements and suggestions for our next newsletter! Please use the space below to send us your news.

Announcements:

Suggestions:

